

**OFFICE OF THE APPELLATE AUTHORITY**  
**DELHI RIGHT TO INFORMATION ACT 2001**

**PUBLIC GRIEVANCES COMMISSION**  
**Govt. of National Capital Territory of Delhi**

**Date of hearing: 19<sup>th</sup> March, 2018**

Appellant : Smt. Sunita Grover

Competent Authority : The Special Secretary (Services),  
 Services Department  
 Government of NCT of Delhi,  
 7<sup>th</sup> Level, 'B' Wing, Delhi Secretariat,  
 New Delhi – 110 002.

Appeal No. : 893/2017/PGC/DRI/Services  
 Application filed on : 28.11.2017  
 Response of Competent Authority : Being aggrieved with the response  
 Appeal filed on : 29.01.2018  
 First hearing in PGC, scheduled on : 19.03.2018

**1. Brief facts of the Appeal**

Ms. Sunita Grover, filed Form-A with the Competent Authority i.e. Special Secretary (Services), Services Department, Govt. of NCT of Delhi, during November, 2017 under the Delhi Right to Information Act 2001, making queries on total 03 counts.

Ms. Sunita Grover did receive a response from the Competent Authority, however, being aggrieved with the same, she filed an appeal in January, 2018 before the Appellate Authority/ PGC, under Section 7 of the Delhi Right to Information Act, 2001.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened its first hearing on 19<sup>th</sup> March, 2018. At the hearing on 19/03/2018, the attendance was as follows:

Appellant : Present

Respondent : Sh.Pawan Kumar Pathak, Section Officer, Services Deptt.  
 Sh.Aditya Kumar, Sr. Asstt., Services Deptt.

### **3. Relevant facts emerging during the hearing**

- 3.1 At today's hearing on 19/03/2018, representative of the department submitted that a revised reply dated 16.03.2018, had already been sent to the appellant (copy of the same available in the file).
- 3.2 The reply furnished by the department has been perused and it is found that the department has provided satisfactory information to the queries raised by the appellant in her DRTI application.

### **4. Directions of the Appellate Authority / PGC**

4.1 Since the department has provided satisfactory reply to the queries of the appellant, hence the appeal under Delhi Right to Information Act-2001 is closed.

4.2 However, as per the information provided by the Services Department, it appears that the matter of granting ACP/MACP to the employees of few autonomous Bodies redeployed in the Government of NCT of Delhi, is pending for a long time.

**4.3 The matter is brought to the knowledge of Secretary (Services) with the advise to personally look into the issue and formulate the policy at the earliest, preferably within 3 months from the date of issue of this Order.**

4.4 An Action Taken Report on the advise of this Commission as mentioned above may be provided to the Commission for perusal.

**With the above observations / directions, the present appeal case is ordered to be disposed of before the Appellate Authority / Member (PGC).**

**(SUDHIR YADAV)**  
**APPELLATE AUTHORITY/MEMBER, PGC**

#### **Copy to:**

- 1 The Secretary (Services), Services Department , Govt. of NCT of Delhi, 7<sup>th</sup> Level, 'B' Wing. Delhi Secretariat, I.P. Estate, New Delhi – 110 002.
- 2 The Special Secretary (Services), Services Department , Govt. of NCT of Delhi, 7<sup>th</sup> Level, 'B' Wing. Delhi Secretariat, I.P. Estate, New Delhi – 110 002.
- 3 Ms. Sunita Grover